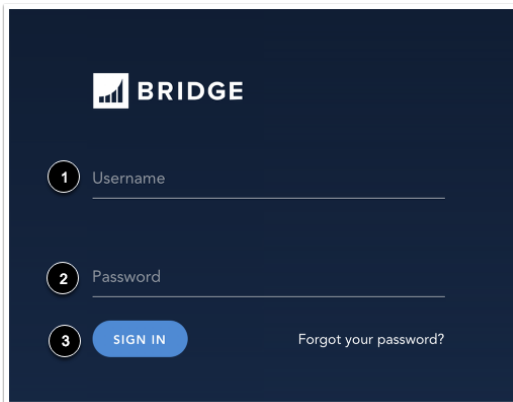


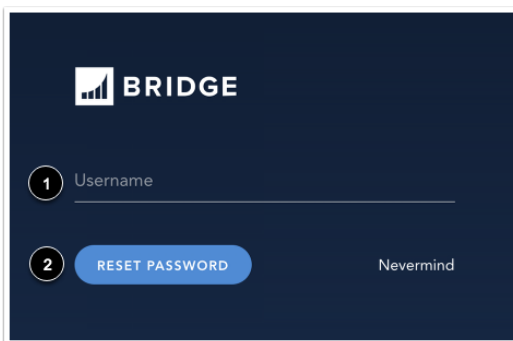
## How do I log in to Elevate?

- If you are new staff and don't yet have an account, the first step is for your supervisor to email [elevate@parentchildplus.org](mailto:elevate@parentchildplus.org) with the following information:
  - **First and last name**
  - **Role (ELS/Coordinator)**
  - **Email address**
- Supervisors: Please send this email at least 2-3 business days before your staff onboards.
- Once an account has been created, the first step is to go online to the Bridge eLearning website: <https://parentchildplus.bridgeapp.com/> (You can click on this link).

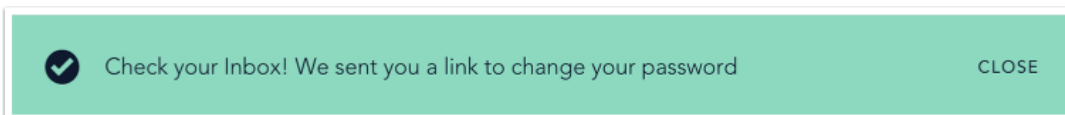
Step 1: If you are a new user, click the “**Forgot your password?**” link.



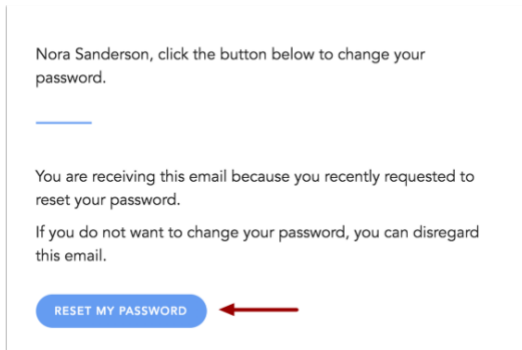
Step 2: In the username field (1), enter your username or email address. Click the “**Reset Password**” button (2).



Step 3: The system website will notify you to check your email. Look for the email with the subject “*Reset Your Bridge Password.*” You may need to check your Junk or Promotion folder.



Step 4: In your email message, click the “Reset My Password” Button.



Step 5: Now, create new password on the Bridge eLearning website: In the password field, enter a new password (1), then confirm the password (2). Click the “Save” button (3).

