

Technology Tools for Program Support

For on-boarding new employees and keeping current employees connected



STEP 1: **ELEVATE**

<https://parentchildplus.bridgeapp.com>

What is it?

eLearning platform with video tutorials and online training opportunities.

Why is it important?

- Provides on-boarding & training for new staff.
- Useful tool for supervision and training.

First steps:

- Complete the Best Practice Principles Program.

Contact for Support:

Email: elevate@parentchildplus.org



STEP 2: **DAISY**

<https://daisydata.org>

What is it?

Web-based tool designed to help program staff input, store, and report on participant and program data.

Why is it important?

- Using DAISY is a mandatory requirement for local sites implementing our program.
- The primary goal of data collection and reporting is to ensure that program decisions are supported by data and help local sites improve their practice.
- Allows local sites to meet funder requests for program outcome reporting.

First steps:

- **Coordinators:** request DAISY account through support email
- **ELs:** request DAISY account from coordinator
- Complete DAISY training.

Contact for Support:

Email: support@parentchildplus.zendesk.com



STEP 3: **STAFF PORTAL**

<https://www.parentchildplus.org/member-login>

What is it?

"Backend" of ParentChild+ website, where key documents are stored.

Why is it important?

Here you will find:

- training manual,
- implementation manual,
- administrative forms,
- logos,
- sample grant language,
- and more!

First steps:

Coordinators + ELs: The login to the portal is located at the bottom of the ParentChild+ website.

Contact for Support:

Login provided at training.
Email: jfaith@parentchildplus.org



STEP 4: **SLACK**

parentchildplus.slack.com

What is it?

Online communication channel to chat in real-time with fellow Coordinators + ELs.

Why is it important?

- Stay current with info from ParentChild+ National Center.
- Ask a quick question to a group of people or to our entire network.

First steps:

- **Coordinators + ELs:** Download Slack on your computer or cell: [@parentchildplus.slack.com](https://parentchildplus.slack.com).
- Join Channels to participate in group conversations.

Contact for Support:

If needed after download, email: jfaith@parentchildplus.org